

## **WARRANTY INFORMATION & AGREEMENT**

Formula Concrete Coating (FCC) proudly offers a 20-year warranty on all coating systems against peeling/delamination.

All warranties apply to the property located at

Should any delamination occur during this period, FCC will repair the delaminated area(s) at no charge to customer. Please be aware that FCC cannot guarantee an exact color match on touch-ups/repairs due to factors beyond our control (i.e. dye lot changes, color settling, etc.) but we will make every attempt to match the color.

STAINING: Warranty covers staining due to oil, grease, gasoline, or transmission fluid.

**MOISTURE VAPOR TRANSMISSIONS:** FCC does not warranty against moisture vapor transmissions or efflorescence in concrete.

## **WARRANTY EXCLUSIONS:**

- 1. Warranty does not apply to any defect caused by alterations or modifications of any kind.
- 2. Warranty excludes abuse, misuse, neglect, or accidents (i.e., scratches, dropped items, lack of cleaning, scrubbing/buffing machines, harsh chemical cleaning, etc.)
- 3. FCC does not warranty against dulling of finish caused by lack of general cleaning/care, heavy use, harsh chemical cleaning, cleaning with abrasive material and/or chemicals or use of scrubbing/buffing machines.
- 4. Warranty excludes harsh chemicals such as battery acid, brake fluid, paint thinner, etc.
- 5. Warranty excludes moisture intrusion, hydrostatic pressure, or other moisture related issues.
- 6. Warranty excludes cracking/chipping in the underlying concrete, as we cannot be help responsible for concrete that cracks due to heaving, shifting, popping, settling, or ground movement. We can however fix the cracks at an additional charge, but cannot guarantee cracks will not reappear.
- 7. FCC does not warranty against rust stains appearing from the coating, either on top or from within. Any rusty metal items need to be isolated from the floor coating to prevent staining.

This contract constitutes the entire understanding of both parties, and no other understandings, warranties, collateral, or otherwise, shall be binding unless in writing and signed by both parties

Thomas F. Lane Yr
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